



REPAIR POLICY:

You authorize A2Z Wireless Center to perform the work stated under the “Repair Description” section of this receipt.

A2Z Wireless Center reserves the right to charge for diagnostics after a repair device has been worked on.

All repairs are under a limited warranty of 14 days unless written otherwise under the “Repair Description” section of this receipt.

A2Z Wireless Center is NOT responsible for voiding any manufacturer’s warranties that may imply on the repair device.

A2Z Wireless Center will NOT be held responsible for any type of data loss that may occur during or after the repair process. You are responsible for backing up and encrypting all your data before dropping off the repair device; A2Z Wireless Center will not backup or restore any data.

A2Z Wireless Center will NOT be held responsible for any lost SIM Card, Memory Card and/or any accessories such as cases and/or screen protectors. It’s your responsibility to keep all accessories before dropping off the repair device.

A2Z Wireless Center reserves the right to seize any device that has not been picked up after 30 days of the repair completion date.

A2Z Wireless Center may use new, used, refurbished, reconditioned, rebuilt, or remanufactured parts while repairing your device.

Repairing liquid damaged devices requires extensive cleaning with chemicals. When circuit boards experience liquid damage, corrosion quickly starts to eat the components. Cleaning the

corrosion may cause more circuit damage and there might be a slight chance that the device may not work properly after the process. By leaving the device for repair you understand this risk and that we can NOT be held responsible for any device that may not function properly after liquid damage repair. Liquid damaged devices are not covered under any type of repair warranty.

A2Z Wireless Center is NOT responsible for any type of damage to Screen replacement assemblies after the customer has received the device back. These damages may include but not limited to flickering, blackouts, cracked, shattered, and/or scratched screens as well as heat, liquid and/or abnormal use that may cause damage to the screen or the device.

If your device malfunctions and is returned to A2Z Wireless Center during the warranty period after a repair has been completed A2Z Wireless Center will check the device. If found that a repair part was defective it will be replaced for free. This does not apply if the device or the repair part's defect is resulting from misuse, misapplication, unauthorized modification, mishandling, physical damage, water damage, or operation outside of design limits by you or any other repair party.

If you receive a loaner device to use while your device is being serviced, and you lose or damage that loaner Device, you will be charged and liable for the retail price of the loaner Device.

SALE POLICY:

We will gladly assist you with your Returns. You can return or exchange a Device or accessory ("Device") for a refund within 14 days of the purchase date of the original sale receipt. "Device" must be accompanied by the original purchase receipt and all its contents and original packaging. "Devices" must be returned in the same condition it was bought in. Any "Device" that has been altered in any form will not be accepted for return. Any "Device" that has any password or security lock such as iCloud or Google Account will not be accepted for return. A RESTOCKING FEE OF 20% APPLIES TO ALL RETURNS. Bill payments, prepaid services, e-coupons, and gift cards are non-refundable